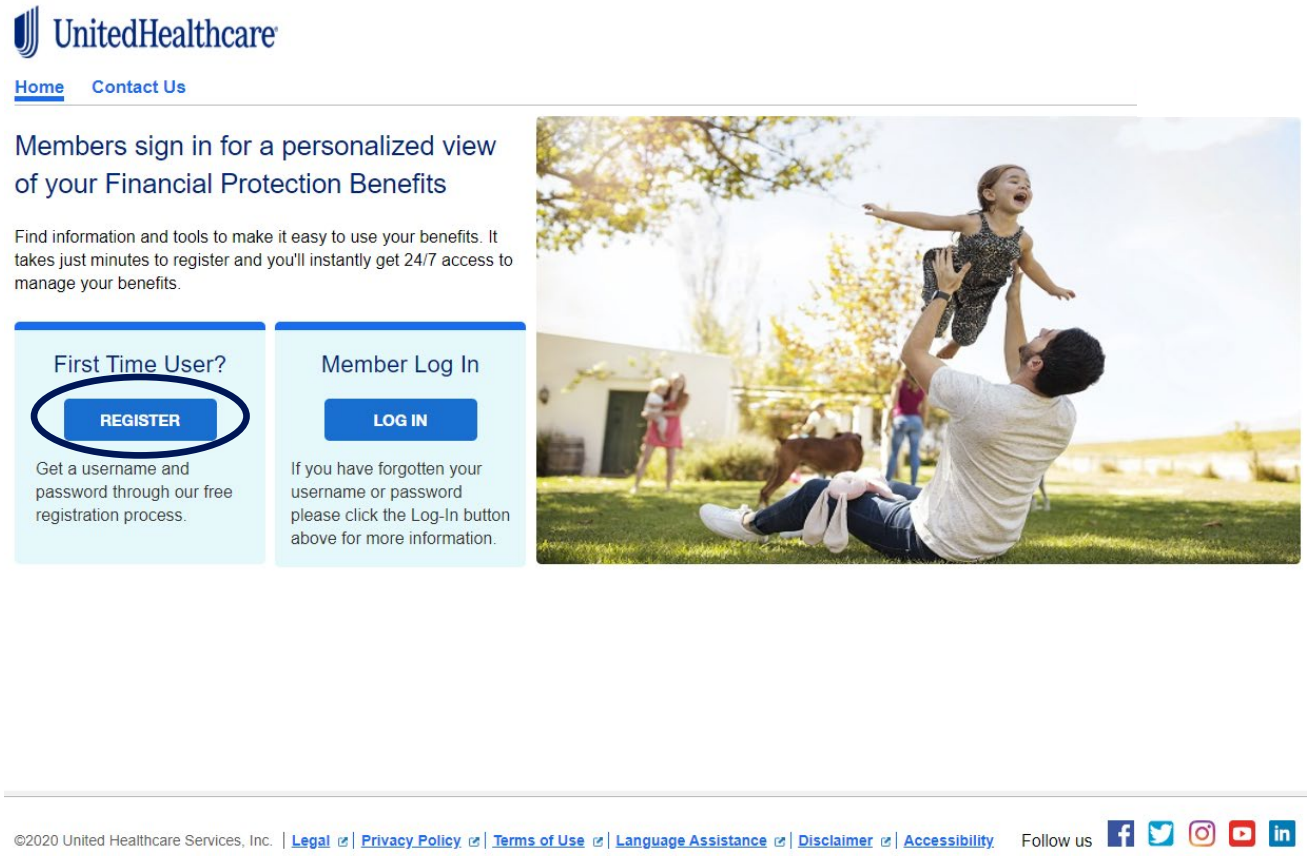
Financial Protection Employee Portal

Get started at www.myuhcfp.com

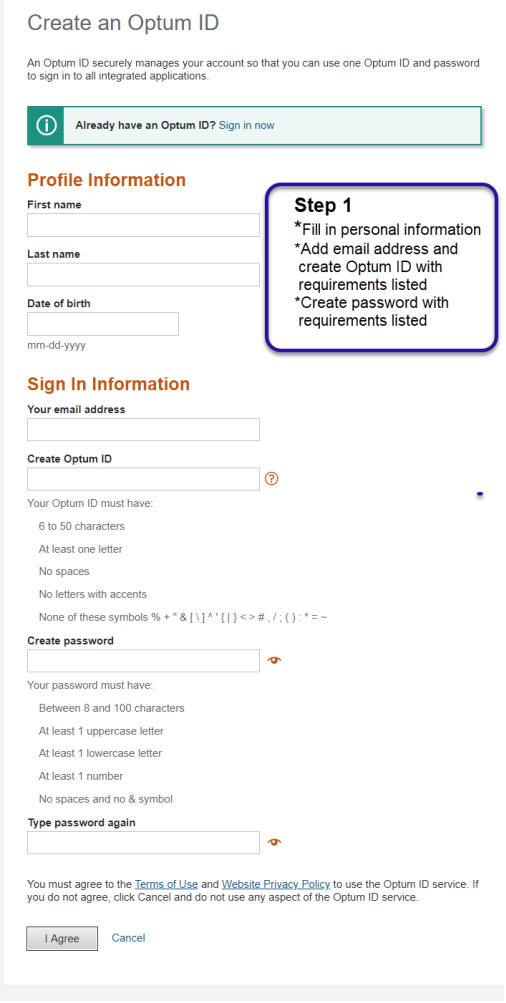
- Built for simplicity and speed
- Self-service access to your claims from any device, 24/7

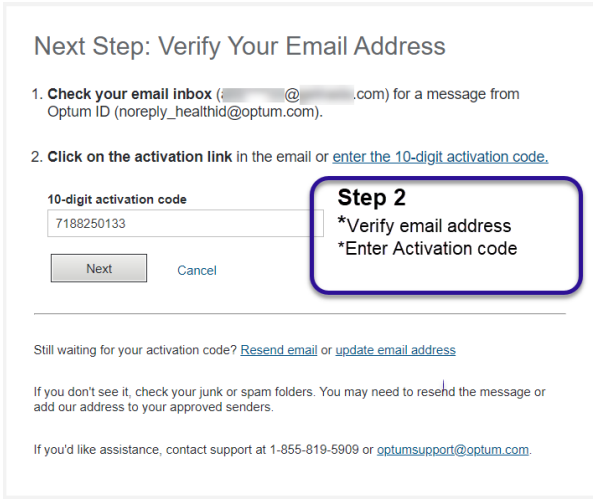
Employee portal landing page

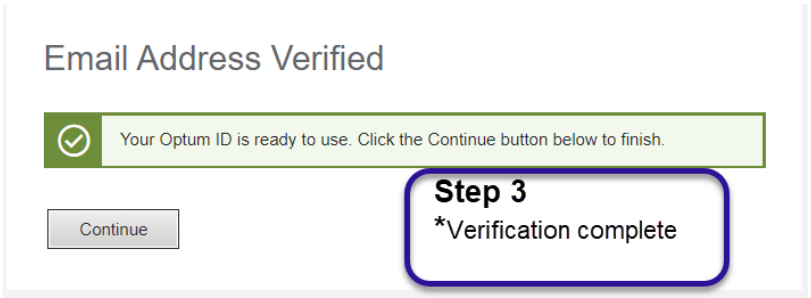
New members register – create a site profile and user ID

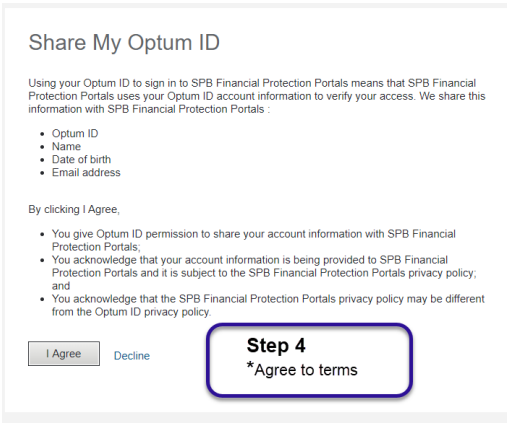


Site registration
Easy as 1, 2, 3, 4…



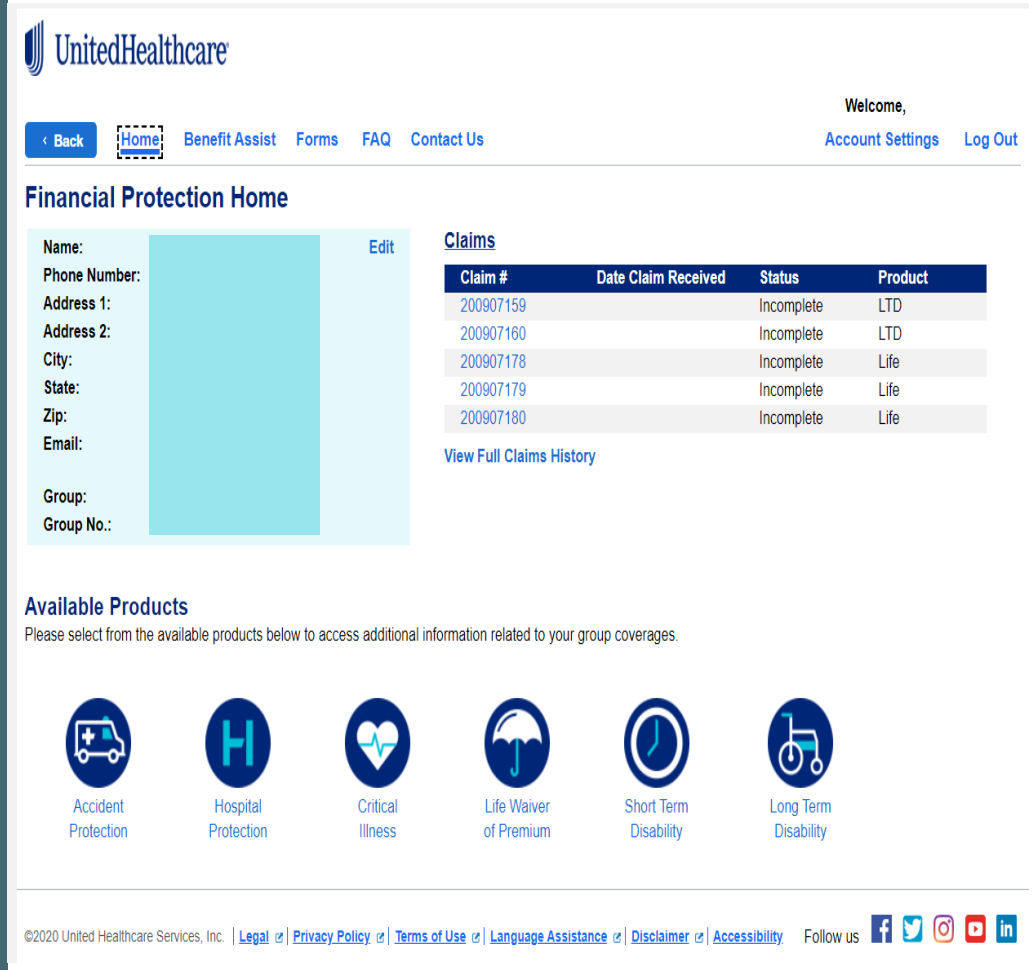




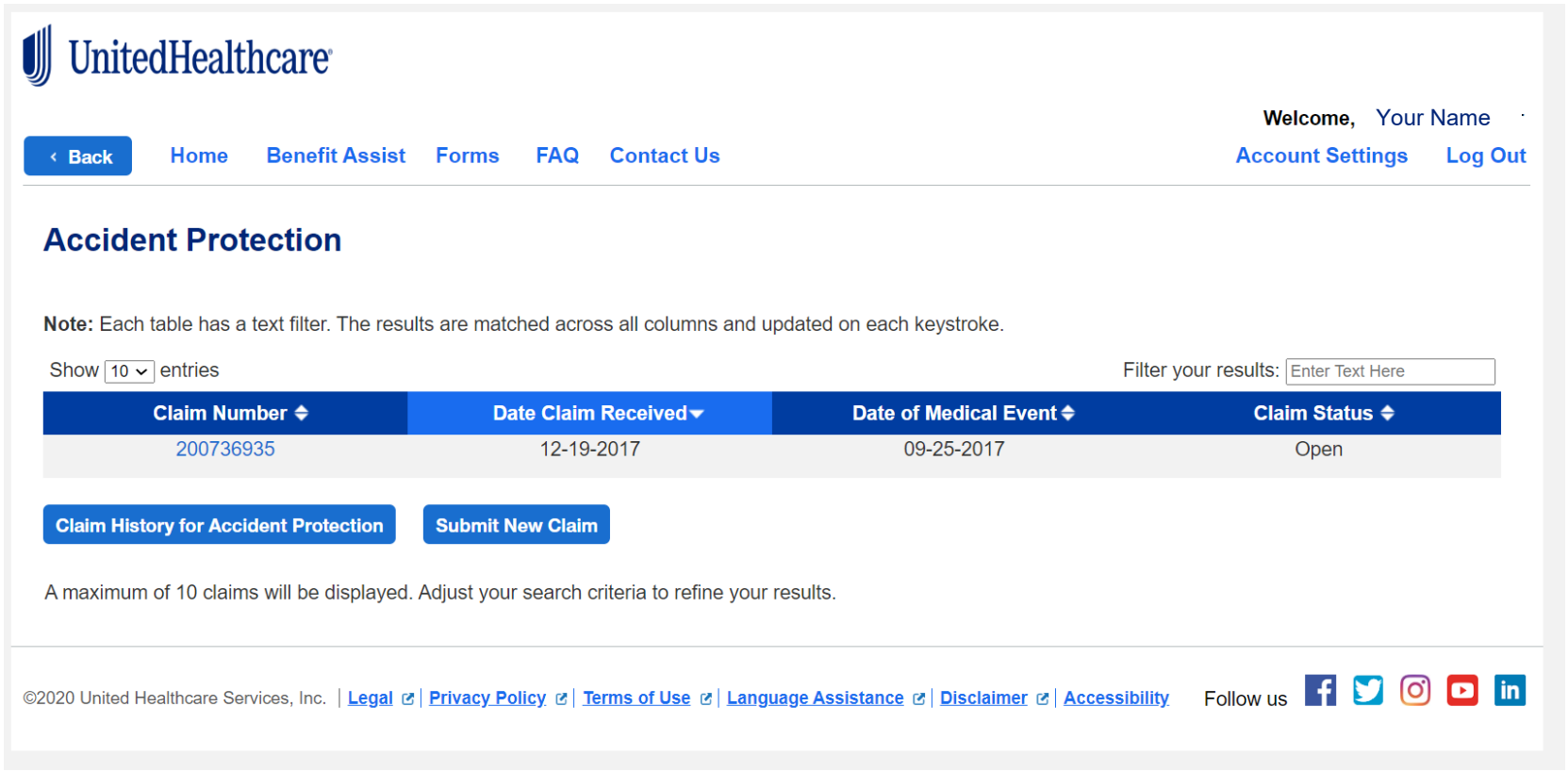


Once registration is complete, go to the log in page and follow the prompts.

Employee dashboard



Product-specific claim page



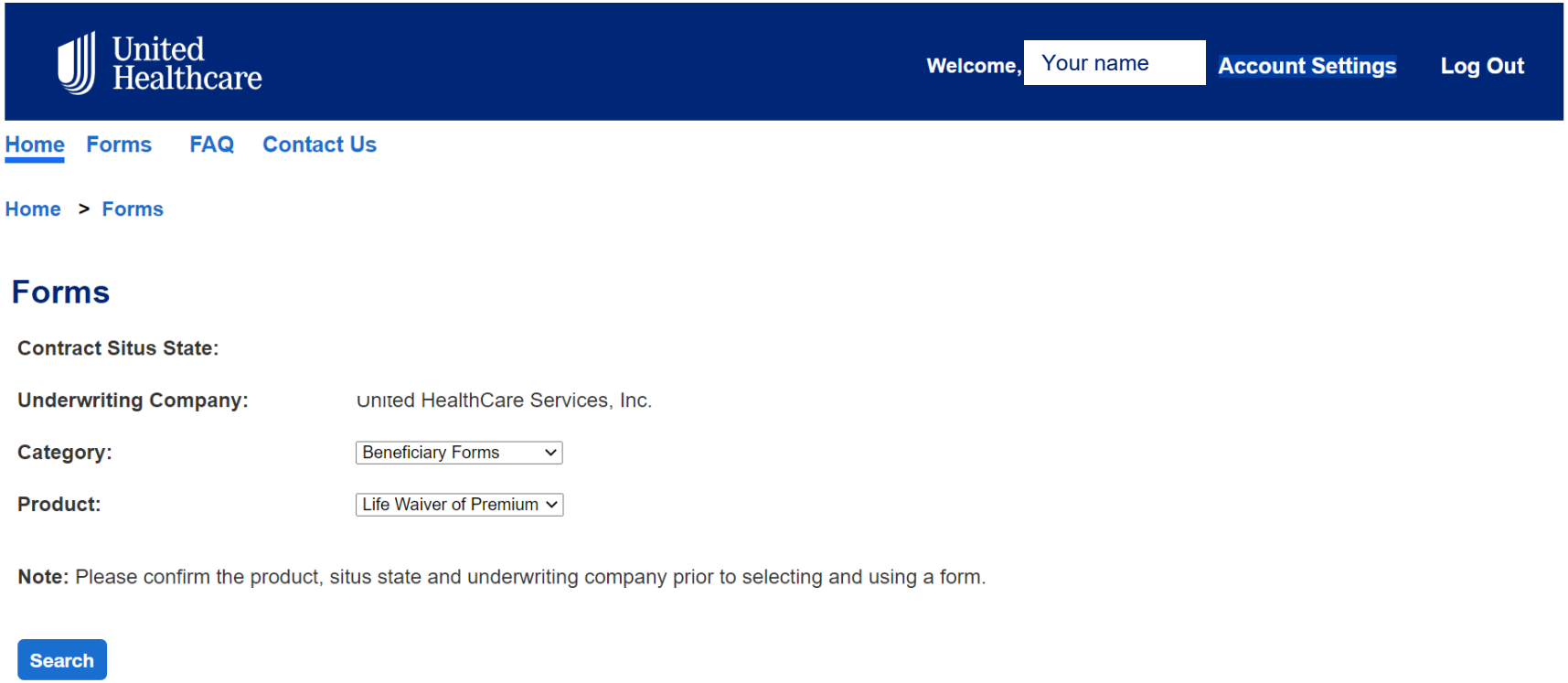
Forms

FAQ

Contact Us

Valuable Resources

Forms



Disability, life and supplemental insurance claim forms

Disability insurance

- Short-term disability claim form packet (pdf)
- Long-term disability claim form packet (pdf)

Life insurance

- Life claim form packet (standard) (pdf)
- Life claim form packet (for residents of KS, AR, CO, MD, NC, ND, or NV) (pdf)

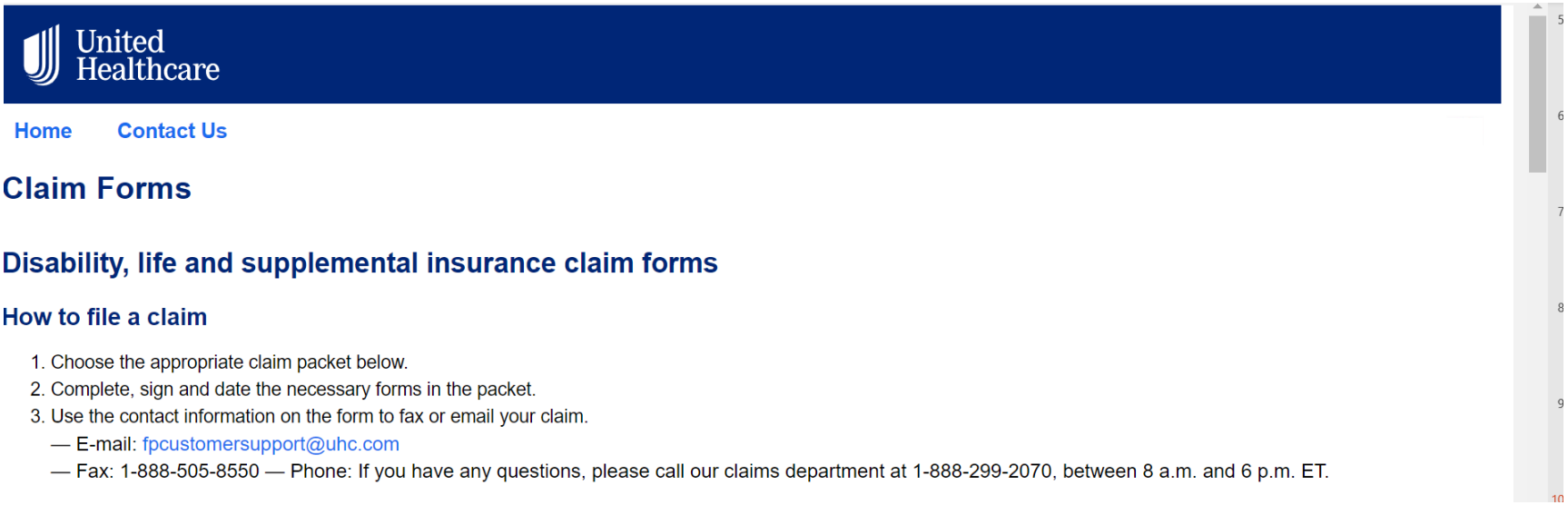
Hospital indemnity protection plan

- Hospital indemnity protection plan claim form packet (pdf)

Critical illness protection plan

- Critical illness protection plan claim form packet (standard) (pdf)
- Critical illness protection plan claim form packet (enhanced) (pdf)

How to file a claim


United Healthcare

Home Contact Us

Claim Forms

Disability, life and supplemental insurance claim forms

How to file a claim

1. Choose the appropriate claim packet below.
2. Complete, sign and date the necessary forms in the packet.
3. Use the contact information on the form to fax or email your claim.
   — E-mail: fpcustomersupport@uhc.com
   — Fax: 1-888-505-8550 — Phone: If you have any questions, please call our claims department at 1-888-299-2070, between 8 a.m. and 6 p.m. ET.

Frequently Asked Questions

- **Company Information**
- Who is UnitedHealthcare?
  Is there a phone number I can call for Customer Service?
  What are your hours of operation?
- **Products**
- What types of plans does UnitedHealthcare offer?
  Does UnitedHealthcare offer financial protection plans in my area?
  What is Benefit Assist?

- **Claims**
- How can I check claim status using this website?
  How far back can I check a claim?
  Can I view a claim for my spouse or dependents?
  What is the address I can mail claims?
  Can I fax my claim?
  What additional items should I send when submitting a claim?
  Do the claims go through a review process?
  Can I submit claims online?
  Can I enroll for direct deposit?
  What is the turnaround time for processing claims?

Contact Us