Financial Protection Employee Portal

Get started at www.myuhcfp.com

- Built for simplicity and speed
- •Self-service access to your claims from any device, 24/7





Employee portal landing page



Contact Us

Members sign in for a personalized view of your Financial Protection Benefits

Find information and tools to make it easy to use your benefits. It takes just minutes to register and you'll instantly get 24/7 access to manage your benefits.

First Time User? REGISTER

password through our free

registration process.

Member Log In

LOG IN

If you have forgotten your username or password please click the Log-In button above for more information.



New members register create a site profile and user ID

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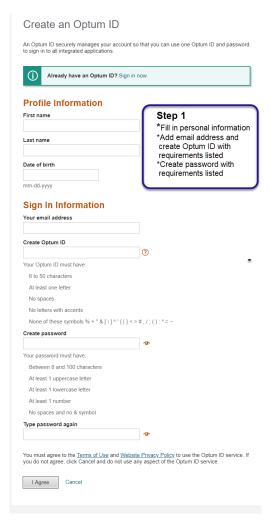


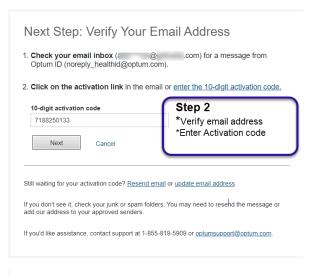






Site registration Easy as 1, 2, 3, 4...









Once registration is complete, go to the log in page and follow the prompts.



Employee dashboard



Welcome,

Account Settings Log Out

Financial Protection Home



Claims

Claim #	Date Claim Received	Status	Product
200907159		Incomplete	LTD
200907160		Incomplete	LTD
200907178		Incomplete	Life
200907179		Incomplete	Life
200907180		Incomplete	Life

View Full Claims History

Available Products

Please select from the available products below to access additional information related to your group coverages.

Benefit Assist Forms FAQ Contact Us



Accident Protection



Hospital Protection





Life Waiver of Premium



Disability



Long Term Disability

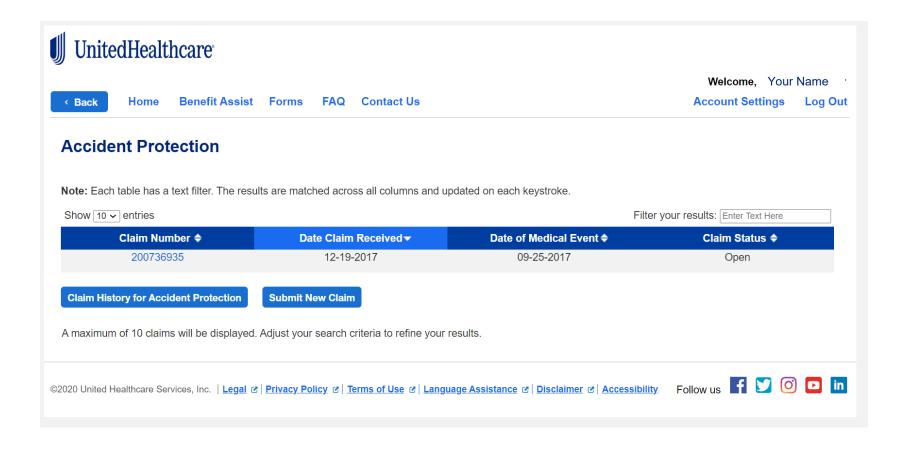








Product-specific claim page



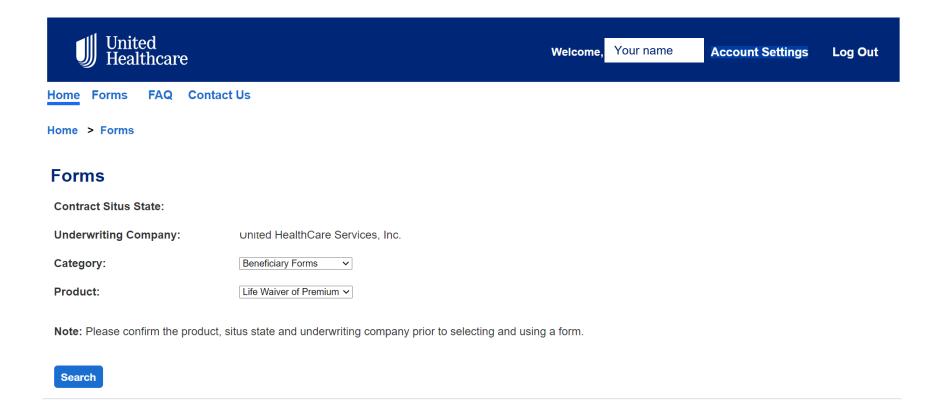






Valuable Resources

Forms





Disability, life and supplemental insurance claim forms

Disability insurance

- Short-term disability claim form packet (pdf)
- Long-term disability claim form packet (pdf) @

Life insurance

- Life claim form packet (standard) (pdf)
- Life claim form packet (for residents of KS, AR, CO, MD, NC, ND, or NV) (pdf) @

Hospital indemnity protection plan

• Hospital indemnity protection plan claim form packet (pdf) @

Critical illness protection plan

- Critical illness protection plan claim form packet (standard) (pdf) 🗷
- Critical illness protection plan claim form packet (enhanced) (pdf)



How to file a claim



Home Contact Us

Claim Forms

Disability, life and supplemental insurance claim forms

How to file a claim

- 1. Choose the appropriate claim packet below.
- 2. Complete, sign and date the necessary forms in the packet.
- 3. Use the contact information on the form to fax or email your claim.
 - E-mail: fpcustomersupport@uhc.com
 - Fax: 1-888-505-8550 Phone: If you have any questions, please call our claims department at 1-888-299-2070, between 8 a.m. and 6 p.m. ET.



Frequently Asked Questions

Company Information

Who is UnitedHealthcare?
 Is there a phone number I can call for Customer Service?
 What are your hours of operation?

Products

 What types of plans does UnitedHealthcare offer?
 Does UnitedHealthcare offer financial protection plans in my area?
 What is Benefit Assist?

Claims

How can I check claim status using this website?
 How far back can I check a claim?
 Can I view a claim for my spouse or dependents?
 What is the address I can mail claims?
 Can I fax my claim?
 What additional items should I send when submitting a claim?
 Do the claims go through a review process?
 Can I submit claims online?
 Can I enroll for direct deposit?
 What is the turnaround time for processing claims?



Contact Us



Home

Contact Us

Contact Us

Support email fpcustomersupport@uhc.com

If your bases are all and about	044
If you have questions about:	Contact us

Basic Life/Supplemental Life 1-888-299-2070

Short-term disability and Long-Term disability 1-888-299-2070

Accident Protection, Critical Illness and Hospital Indemnity 1-800-444-5854

